



Global Satellite Solutions

Industry Leading  
Support

24 x 7 x 365



## Engineering and Operations

NewSat's engineering and operations team provide continuous monitoring and maintenance on all services ensuring clients are always connected.

# Engineering and Operations

NewSat's engineering and operations (E&O) team have decades of industry experience, providing a skilled and dedicated team who ensure your business runs efficiently with the best-suited solution to your requirements.

## Tailored solutions

NewSat's size allows us to be flexible and deliver solutions tailored to suit individual customer's businesses and industries. An experienced E&O team ensures a standard solution is not implemented across the board, rather an engineered solution best-suited to clients' unique requirements. NewSat's E&O team is committed to meeting every requirement, ensuring each solution is implemented and delivered on all levels.

## Continuous routine and preventative maintenance

NewSat's E&O team provide continuous monitoring and maintenance on all services. NewSat's E&O continuously monitor and upgrade hardware, systems and processes ensuring your business always has the best equipment and can therefore operate effectively and efficiently. NewSat have multiple terrestrial interconnect networks which allow NewSat to deliver more flexible solutions and allow customers to select a network if they have a preference.

## Two Australian Teleports

The locations of both the Adelaide and Perth Teleports have been designed to complement each other and provide NewSat clients with a level of redundancy and diversity. Geographically diverse fibre links between states provide choice and tailored options for clients, as well as increased redundancy. NewSat ensures both its Teleports are at the forefront of the satellite communications industry adopting the latest products, services and processes, allowing NewSat's E&O team to continuously deliver superior Teleport service, with guaranteed 99.99% up-time. NewSat's Adelaide and Perth Teleports provided clients with 100% up-time in 2010, operating without disruption for the entire year.

## Highly skilled and experienced team

NewSat's E&O team work closely with account managers to ensure every customer's requirements and specifications are met and exceeded. NewSat have developed a wide supplier base both nationally and internationally, ensuring access to the most up-to-date equipment. NewSat's team is highly experienced having designed, project managed and supported diverse complex satellite networks around the world, as well as having a design team that tailor every solution to the requirements of our diverse customer base.

## Services

- Experienced, dedicated team
- 100% tailored solutions
- Latest Teleport infrastructure
- Continuous routine and preventative maintenance
- Monitoring and upgrading

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## For more information

Telephone within Australia  
1300 306 119

Telephone outside Australia  
+61 3 9674 4688

Email  
[sales@newsat.com](mailto:sales@newsat.com)

